



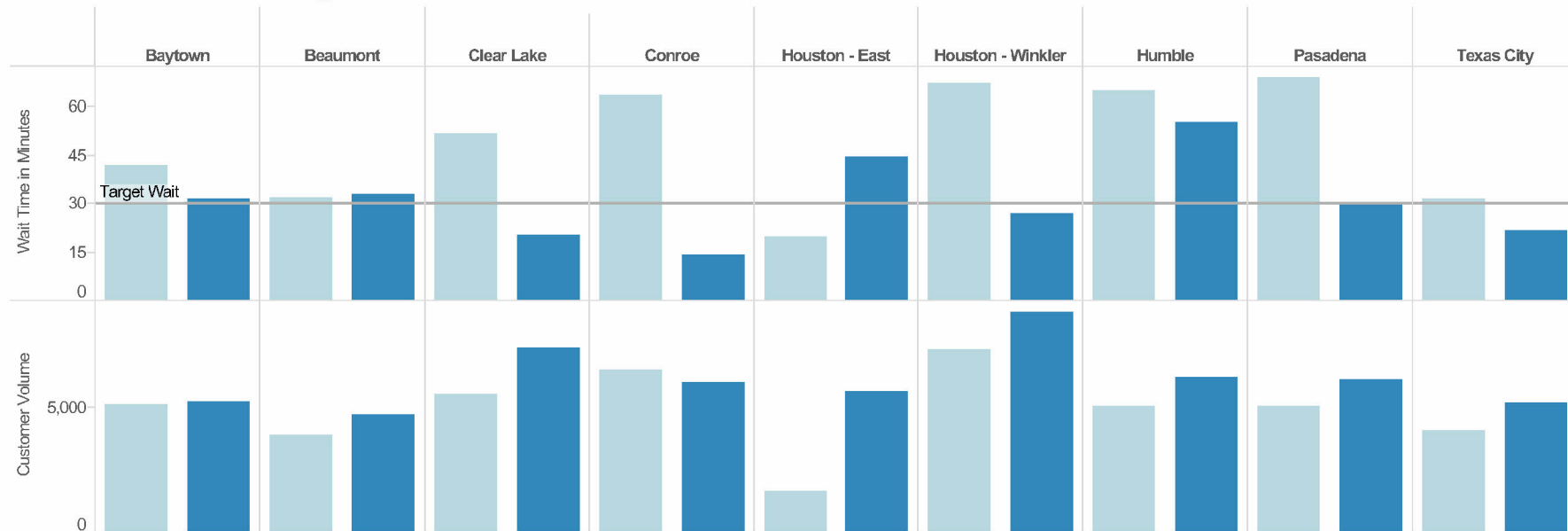
Driver License Regional Monthly Review

Region 2B: East Houston

April 2013

Year
 2012 2013

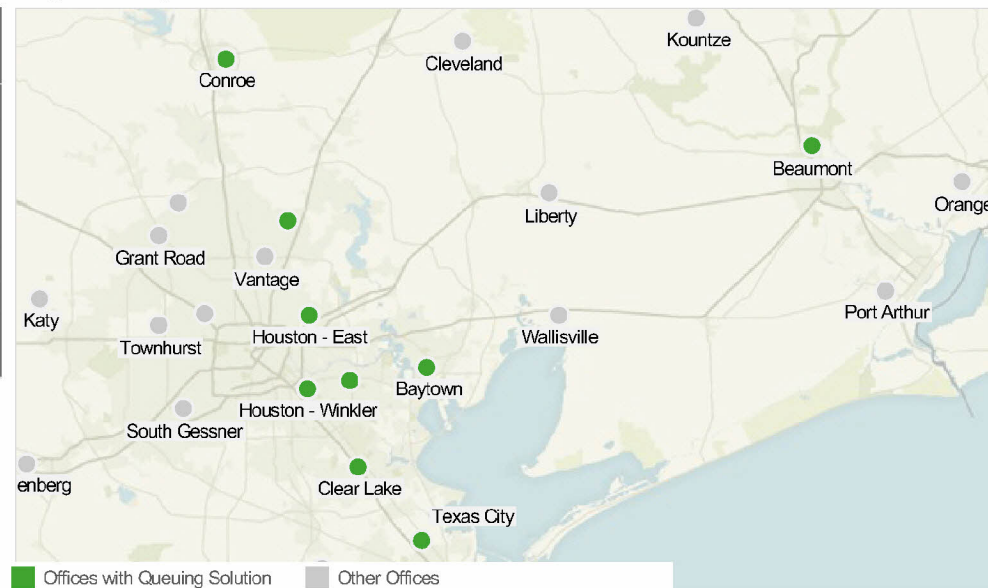
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	9,006	4,651	3,911	40	62	40
Beaumont	10,524	3,849	2,949	51	59	32
Clear Lake	14,016	6,273	4,612	46	63	36
Conroe	10,261	5,074	3,986	29	37	26
Houston - East	8,063	5,356	5,529	46	63	56
Houston - Winkler	13,198	6,258	9,319	46	53	49
Humble	12,071	6,454	3,299	64	79	42
Pasadena	10,988	6,122	3,192	53	74	41
Texas City	9,735	4,189	2,693	30	39	37

Regional Map



2:13-cv-193
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